



## 4Ever Frame

# Installation Care and Finishing Instructions Read and understand these entire instructions before installation

The **4Ever Frame** door frame system is an innovative alternative to the traditional wood door frame systems. This poly-fiber doorframe system is a step above the normal wooden door frame. Improved strength, vastly improved screw holding strength and with enhanced properties that make it moisture, rot, and insect resistant. All this and the **4Ever Frame** can be installed much the same way as a wood door frame.

The following *Installation, Finishing, and Care Instructions* are intended for: any primed ready to paint 4Ever Frame System.

PLEASE NOTE: Even a well-finished 4Ever Frame will be affected by exposure and weathering from sun, moisture, and air pollutants. it is considered normal maintenance to re-apply the topcoat approximately every two years. Due to the variability in finishing materials, application conditions and techniques, all of which are beyond the control of Worldwide Door Components. WWDC cannot be responsible for the performance of field applied finishes or individual application techniques.

Store in a dry clean location; never in direct contact with concrete, damp surfaces, or in extreme humidity. The Rough Opening (RO) dimensions to be 1" wider (1/2" shim to shim sides) and 1" taller than the outside dimensions of the doorframe (not including the brickmould trim) and sides plumb to within 1/8" from top to bottom. The sill or sub-floor should be level to within 1/6" of the width of the opening, and not slopping to the interior. If the sill is not level, a good method is to layer and stack a sticky-backed waterproof membrane to bring the sill to level. Then also follow caulking steps #8 and #9.

Never install in direct contact with concrete; use a sill pan or waterproof membrane between the sill and subfloor.

We recommend applying a sticky-backed waterproof membrane around the entire RO per manufacture specifications.

Prepping for the sill, first add any support needed to support 100% of the sill extending past the wall framing, always use an approved flashing system over the subfloor. We suggest starting with a waterproof sticky-backed membrane, follow the manufactures specs, while extending the membrane under the entire sill and laps down over the face of the wall at least 6", and then extends 6" on the sides and under any membrane used on the side walls of the RO. Adding a sill pan provides additional protection from moisture finding a way under to door unit.

Apply 3 large beads of caulk or mastic to the top of the sub-floor and to the underside of the door unit's sill for positive and continuous seal under the door sill.

Then apply caulking on three faces of the RO, both sides and the top, which provides a seal behind the exterior trim. Lean the bottom of the door in the opening and center it. Then lean the door up and into the opening, assuring the caulking under the sill and behind the exterior trim make a good seal. Now you are ready to shim and square the door.

Never attach the frame system by the trim only, shim the door square in the RO men attach it through both the face of the frame and the trim.

A minimum of-five shims are applied to each side (6 for an 8' door) - one behind or next to each hinge and then one between each hinge, and then match the same shim location on the lock side jamb, and then behind or just above the lock-strike. Fasten through the shims to keep them in place, and use a 2 3/<" screw in each hinge a strike plate so it extends into the RO framing assuring maximum strength to the frame system.

Never shim above the top horizontal head frame, except directly above any mull post, which adds strength and stability to the door unit

Once the door is set caulk the entire inside comer connection of the trim to the wall to assure no moisture can penetrate behind the trim, repeat this after the siding it attached providing a triple seal of protection.

Install Z-flashing along the top of the frame's exterior brickmould trim. Flashing must cover the top of the trim, lip over the face and ends of the trim  ${}^{I}A''$ , and extend 2" above the trim, which is then covered by the house wrap and/or water-proof membrane and finally by the house siding,

Fill all gaps between the frame and the RO wall cavity with closed-cell foam that will not absorb water. All field repairs and touchups are the responsibility of the builder, painter, or no less than the homeowner. This may include filling nail holes, caulking all joints, repairing scratches, and then re-priming these repairs as needed. All surfaces must be prepped to meet the topcoat paint manufacturer's requirements.

Always follow the paint manufacturer's recommendations and always top-coat paint no less than 15 days after installation. The high quality durable acrylic base primer will not seal the surface from moisture and the primer will slowly breakdown as it is exposed to moisture and/or the sun's UV light, so painting as soon as possible is the safest practice. The Limited Lifetime Warranty does not cover the primer and topcoat.

A minimum of two coats of high quality topcoat paint must be applied evenly over a dry surface, preferably immediately following installation to assure the frame does not get wet.

Homeowners must routinely re-paint according to the paint manufacturer's recommendations, as well as caulk and repair any damage so as to control moisture migration into the wood fibers, which can lead to loss of paint adhesion and eventually decay.

Failure to perform all of the above installation, care, and finishing requirements will *void 4EverFrame Limited Lifetime Warranty*.

Rev: 2-27-2012 4EVER/w/we primed ready to paint frame system.

## 4Ever Frame

### Limited Lifetime Warranty's Terms and Conditions

**All 4EVER/frame** Products hereafter referred to as the *4EVER/frame* Product(s)" manufactured by Worldwide Door Components hereafter referred to as "WW" are subject to this **4Ever Frame** Products Limited Lifetime Warranty, hereafter referred to as "LLWarranty."

#### Limited Lifetime Warranty

WW warrants that its *4Ever Frame* Product(s) if properly stored, transported, installed, maintained, and used according to the attached <u>Installation</u>, <u>Care and Finishing Instructions</u>, will be free of defects in materials and workmanship and free of rot and decay during the warranty period for reasons covered by this warranty.

If the **4Ever Frame** Product that is the subject of this Limited Lifetime warranty fails during the warrant period for reasons covered by the Limited Lifetime Warranty and the purchaser submits the written service request required under this Limited Lifetime Warranty WW will:

REPLACE THE 4Ever Frame PRODUCT WITH A PRODUCT THAT IS FUNCIONALLY AT LEAST EQUAL TO THE 4Ever Frame PRODUCT BEING REPLACE, OR PROVIDE IN US DOLLARS THE VALUE OF THE FRAME AS LISTED ON THE WW PRICE LIST AT THE TIME OF FAILURE

#### Extent of This LL Warranty

This LLW arranty does not cover damages due to external causes, including, but not limited to floods, fires, tornados, hurricanes, accidents, misuse, neglect, or damage.

This LL Warranty will be voided for failure to follow the Care and Finishing Instructions attached to the back of this LL Warranty. This LL Warranty is limited to a single family residence in the United States, occupied by the original homeowner and product purchaser in the products original installation, and is non-transferable and may not be relied upon or accrued to the benefit of any third party, and limited to doorframe units that incorporate only 100% of 4Ever Frame products which include doorframes, mull posts, and exterior trim such as brickmould that have WW factory stamp for identification.

#### LL Warranty Limitations and Exclusions

THIS LLWARRANTY REPLACES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WW MAKES NO EXPRESS WARRANTY BEYOND THAT WHICH IS STATED IN THE LLWARRANTY. WW DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABLITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTY, SO THIS LIMITATION MAY NOT APPLY TO YOU. IF THESE LAWS APPLY, ALL EXPRESSED AND IMPLIED WARRANTIES ARE LIMITED IN DURATION OF THE LLWARRANTY PERIOD. NO WARRANTIES APPLY AFTER THE WARRANTY PERIOD. SOME LAWS DO NOT ALLOW LIMITATIONS ON HOW LONG AN EXPRESSED OR IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU. The use of any sample or model during the negotiations leading to the purchase of the product serves merely to indicate a type of product that will be tendered to the purchaser. These samples or models create no warranty that the product will conform to the samples or models.

#### Limitations of Liability

WW's RESPONSIBILITY UNDER THIS OR ANY OTHER WARRANTY, IMPLIED OR EXPRESSED, IS LIMITED TO A REPLACEMENT FRAME EQUAL TO THE DECAYED AND FAILED PRODUCT IT IS REPLACING, EXCLUDING ROUTING FOR HINGE AND STRIKE, PAINTING, AND INSTALLATION. THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF THE WARRANTY. WW AND ITS EMPLOYEES ARE NOT RESPONSIBLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY, INCLUDING, BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, AND ANY DAMAGES TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXLUSIONS MAY NOT APPLY TO YOU. THIS L.L, IF THESE LAWS GRANT YOU ADDITIONAL RIGHTS THEY ARE ALSO LIMITED BY THE TO THIS WARRANTY PERIOD, AND NO OTHER PERIODS WILL APPLY. THIS WARRANTY GIVES YOU SPEICIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.

#### Warranty Service Request:

To obtain Warranty Service, the homeowner purchaser must submit a Written Service Request to:

Worldwide Door Components 5017 N. Coolidge Ave, Tampa, FL 33614. This written service request must include: (1) Proof of purchase, (2) a copy of this L.L Warranty, (3) An explanation and photo of the issue (4) a photo of the product's date stamp located behind the frames' weather-stripping, and on the back of exterior brickmould trim. WW and or its representative reserve the right to inspect the site prior to agreeing to replace. All disputes regarding this Limited Lifetime Warranty will be by exclusive venue and jurisdiction in the state of Florida.

INFORMATION AND TERMS OF THIS LIMITED LIFETIME WARRANTY MAY CHANGE WITHOUT NOTICE.

Rev: 9/23/15

## WORLDWIDE

Door Components, Inc.

### LIMITED LIFETIME WARRANTS

**WORLDWIDE DOOR 4EVER FRAMES** 

#### Terms and Conditions

Worldwide Door Components, 4Ever Frame, as sold directly by Worldwide Door Components, Inc.. fire guaranteed to be free of defects in material and workmanship that might unreasonably affect its performance. The terms of this Limited Lifetime Warranty extends from the first date of purchase for the life of the product.

\*This warranty is for the original owner of the product and is non-transferable.

The terms of this Limited Warranty exclude failures, which arc the result of or involve:

Accident, negligence, abuse or improper use or installed in unusual, abnormal or extreme locations or situations.

Stress caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.

Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling, occurring after shipping from Worldwide Door Components, Inc.

Damage to surfaces caused by Tire, corrosive fumes, stains, contact with chemically abrasive substances, airborne pollutants, sanding, improper washing, extreme elements, acts of God and /or any event not controlled fay Worldwide Door Components, Inc.

Damage done deliberately, by negligence, abnormal working conditions, or failure to follow instructions regarding staining, painting or installations or what is considered normal wear and tear.

Custom surface finishes or alternations applied to product(s) in the field.

Door hardware is not warranted.

Improper or insufficient handling, storage, installation, maintenance, or service.

All components, parts, and labor supplied by parties other than Worldwide Door Components, Inc. or its agents.

Worldwide Door Components, Inc. warrants the **4EVER Frame** Produces free of defects in materials and workmanship and free of rot and decay during the warranty period for reasons covered by this warranty.

If the **4EVER FRAME** Product that is the subject of this Limited Lifetime warranty tails during the warrant period for reasons covered by the Limited Lifetime Warranty and the original purchaser submits the written service request required under this Limited Lifetime Warranty Worldwide Door Components will:

REPLACE THE 4EVER FRAME PRODUCT WITH A PRODUCT THAT IS FUNCIONALLY AT LEAST EQUAL TO THE 4EVER FRAME PRODUCT BEING REPLACED, OR PROVIDE IN U.S. DOLLARS THE VALUE OF THE FRAME AS LISTED ON THE WORLDWIDE DOOR COMPONENTS PRICE LIST AT THE TIME OF FAILURE.

**Warranty Claim Procedures** — To place a warranty claim, purchaser shall notify the Corporate Office of Worldwide Door Components, by providing the following information presented in writing:

Product ID and description of the Frame:

Proof of purchase (invoice and delivery ticket provided by Worldwide Door Components, Inc.); and Detailed description of defect(s).

A copy of this Limited Lifetime Warranty

Claimed defective 4Ever Frame may be inspected by a Worldwide Door Components, Inc. representative, and customer must permit the inspection when requested by Worldwide Door Components, Inc., or any claims shall be deemed waived. All disputes regarding this Limited Lifetime Warranty will be exclusive venue and jurisdiction in Hillsborough County, in the state of Florida.

#### **Corporate Office**

Worldwide Door Components, Inc. 5017 N. Coolidge Ave, Tampa, FL 33614 Phone: (813) 870-0003 / Fax: (813) 877-4781

When a defect occurs, in conformity to the warranty terms set above, Worldwide Door Components, Inc. agrees to either replace the Frame or refund the original purchase price at Worldwide Door Components, Inc.'s election. In the event Worldwide Door Components, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original Warranty period. In no event shall Worldwide Door Components, Inc. be responsible for costs and any charges involving the shipping, finishing and installation of the replacement 4Ever Frame.

Worldwide Door Components, Inc. will perform its obligations under the Warranty within thirty (30) days after receipt of appropriate notice, inspection and confirmation of the existence of a defect.

Worldwide Door Components, Inc. will not be liable for any Frames repaired or replaced without its prior written consent.

The remedies set forth herein are the original purchaser's exclusive remedies for breach of Warranty. In no case shall Worldwide Door Components, Inc. be liable for any general, incidental or consequential damages. There are no other Warranties except as set forth herein.

If Worldwide Door Components, Inc. determines the 4Ever<sup>TM</sup> Frames are defective within the terms of the warranty, Worldwide Door Components, Inc. will either (a) repair the 4Ever<sup>TM</sup> Frames without charge, (b) furnish a replacement of the 4Ever<sup>TM</sup> Frames from stock (installation and/or labor costs of the replacement 4Ever<sup>TM</sup> Frames is not included), or (c) refund the purchase price of the product in lieu of furnishing a replacement.

If Worldwide Door Components, Inc. elects to provide a replacement; the Limited Warranty of the replacement will extend only for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

\* Worldwide reserves the right to modify the conditions and restrictions of this Warranty without prior notice.